



**NEWS ANNOUNCEMENT**  
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**FOR IMMEDIATE RELEASE**

**STERIS CORPORATION ANNOUNCES NEW SECURECARE<sup>SM</sup> SERVICES FOR  
SURGICAL TECHNOLOGIES**  
*Multiple coverage levels allow custom service plans*

**MENTOR, OHIO – January 28, 2010** – Peace of mind is a valuable commodity in a hectic, highly productive surgical department. It is achieved when scrub sinks, warming cabinets, surgical tables, booms, lighting, and integration technologies work flawlessly all day, every day, supporting surgeons and their staff as they provide the best surgical outcomes for their patients. Any break in the schedule due to equipment problems can cause a significant interruption of productivity, and peace of mind, in the suite.

“We are launching SecureCare Services, a portfolio of flexible service plans, to provide a highly adaptable surgical equipment ‘security blanket’ for our customers,” comments Tim Chapman, senior vice president and group president of STERIS’s Healthcare Group. “What better support can we provide to healthcare management than to make the unmatched STERIS service force available to protect their surgical equipment investments in ways they find most valuable?”

These new service offerings are designed to support each facility’s individual surgical equipment configurations and maintenance needs. They also include newly enhanced coverage of today’s advanced integration technologies. In addition to STERIS warranty services during the first year of ownership, the SecureCare Service program includes three contract levels: Comprehensive, Labor Only and Scheduled Maintenance. Under the Comprehensive plan, all inspection and repair labor and replacement parts are included in the contract. For Customers who wish to outsource all their labor but are willing to assume the potential costs of replacement parts, the Labor Only plan may be the most appropriate. Finally, the Scheduled Maintenance plan is for facilities with biomed professionals who can be the first responder for unexpected issues, but who want the manufacturer to provide regular inspection and scheduled maintenance to assure safe, effective equipment operation.

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The program is so tailored to the preferences of the customer that there is also a maintenance inspection program available for customers who do not wish to have a service contract but still feel it's important to have regular equipment performance checks to verify safe and effective operation according to OEM standards.

As an added benefit of this new program, the Company has also expanded its normal surgical service contract coverage hours. STERIS service technicians, the largest direct OEM-trained service force in North America, are now available from 8:00 a.m. until 8:00 p.m. daily during the work week. Service is available outside those hours at standard overtime rates. Customer service is also available around the clock by calling 800-333-8828. Additional Customer support is available during standard business hours at STERIS's online Customer Care Center ([https://store.steris.com/OA\\_HTML/ibeCZzpHome.jsp?a=b](https://store.steris.com/OA_HTML/ibeCZzpHome.jsp?a=b)).

**About STERIS Corporation**

The mission of STERIS Corporation is to provide a healthier today and safer tomorrow through knowledgeable people and innovative infection prevention, decontamination and health science technologies, products and services. The Company's approximately 5,000 dedicated employees around the world work together to supply a combination of equipment, consumables and services to healthcare, pharmaceutical, industrial and government customers. STERIS is listed on the New York Stock Exchange under the symbol STE. For more information, please visit [www.steris.com](http://www.steris.com).

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**Editor's Note:** For additional information, please contact Robin Baum: [robin\\_baum@steris.com](mailto:robin_baum@steris.com), or visit [www.steris.com](http://www.steris.com).

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